

ANNUAL REPORT



Together, We Can Deliver

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MISSION

To enhance the wellness of older adults and their families by providing services that support their safety, independence and health.

VISION

Every older adult is living their life to the fullest.

Together, We Can Deliver



Dear Friends,

As we approach the end of another transformative year, I am honored to share with you the impact and progress we have achieved together at Meals on Wheels Rockland. It has been a journey marked by resilience, innovation, and most importantly, the unwavering dedication of our community.

I would like to share our experience in 2023 and look ahead to what we expect in 2024. Over the past year, we have achieved remarkable milestones and touched the lives of so many. In 2023, we provided over a quarter of a million meals! At Meals on Wheels Rockland, our mission is simple yet so profound: to enhance the wellness of Rockland's older adults and their families by providing services that support their safety, independence and health. Everyday, we witness the impact of a nutritious meal and a friendly visit, and it is thanks to your generosity that we are able to make this possible.

Over the past year, our Senior Activity Centers have become vibrant hubs of activity, community and support for older adults in our community. In 2023, we renewed our agreement with Rockland County Office For The Aging to continue to provide three centers for the County's Seniors with plans to open more in 2024. Our Senior Activity Centers play a vital role in combating senior isolation and promoting healthy aging by providing a welcoming space for older adults to connect, engage, and thrive.

Looking into 2024, I am excited to share with you our vision for the year ahead and the exciting opportunities that lie before us. As we look into the future, there are several key priorities and initiatives that we will be focusing on for the coming year. We plan to increase our community partnership with agencies within Rockland and neighboring counties by providing healthy meals to those who are food insecure. Additionally, we want to continue our partnerships between healthcare organizations to successfully reduce hospital readmissions by addressing social determinants of health. Lastly, we are preparing for our 50th year in 2025!

As we embark on this journey together, I want to express my deepest gratitude to each and every one of you for your continued partnership and support. Your generosity, compassion, and commitment to our mission inspire us every day. We are honored to have you by our side as we work toward a future where every senior can age with dignity, health, and independence. Together, we deliver, every day!

Sincerely,

Kevin J. Hardy
President & CEO, Meals on Wheels Rockland

HOME DELIVERED MEALS

IT ALL STARTS WITH A MEAL

4

Meals on Wheels has been improving the quality of life for aging Rockland County residents for almost 50 years. Our Home Delivered Meals program provides fresh, nutritious food designed to cater to the dietary needs of older adults.

It all starts with the meal. Our commissary starts the day at 4am, preparing over a thousand meals per day using the freshest ingredients. All meals are diabetic friendly. Renal

- Gluten Free
- Glatt Kosher
- Kosher Style
- Vegetarian
- Lactose Free
- Mechanically Tailored: Cut and Pureed

 Meal Options: Hot, Cold, Frozen

1,051

HOMEBOUND SENIORS SERVED!

+12%

vs. 2022



"I love each and every meal as I work on my crosswords. You must have a wonderful cook. They taste so natural and homemade."

- Female Meal Recipient, age 82, Stony Point



In 10 clients agree they are more independent because they receive MOW

In 10 tell us that MOW helped them achieve their health & wellness goals

In 10 share they don't know what they'd do if they did not receive MOW

"It has enabled me to stay independent, it gives me a variety of nutrients. I can count on the delivery!"

- Meal Recipient

4

HOME DELIVERED MEALS

GOING BEYOND MEALS...

SAFETY · SUPPORT · SOCIALIZATION · RECIPIENT PROGRAMS

While food and nutrition are at the core of what we do, we like to say, "Meals are just our first course"...

 Trained volunteers deliver the meals. They observe and report to caseworkers any types of changes: Personal Safety, Health, Mobility, and Home Environment.

- Meals on Wheels Caseworkers provide information and referrals that address social determinants of health.
- Recipients of Meals on Wheels have higher social interaction that contribute to overall physical and emotional well-being.
- Along with a meal, recipients receive the benefits of our recipient programs including:





- Box of Sunshine
- Nutritional Counseling
- Miles of Smiles
- Caring Cards & Crafts
- Pet Pal Pantry
- Telephone Reassurance



Referrals are to home care services, mental health counseling/support groups, transportation, caregiver support, dementia services, Magnolia Meals, housing applications/information, and many other services that could aid Seniors.







SENIOR ACTIVITY CENTERS

SOCIALIZATION • ENTERTAINMENT • OUTINGS • TRANSPORTAION DAILY HOT NUTRITIOUS LUNCH • SOCIAL WORK RESOURCES

Socialization has been shown to be one of the most effective ways for seniors to improve their mental health. According to the American Public Health Association, socialization improves mood, cognition, memory recall, and is associated with healthy behaviors, including exercise.

Research shows older adults who participate in senior center programs can learn to manage and delay the onset of chronic disease and experience measurable improvements in their physical, social, spiritual, emotional, mental, and economic well-being. We also hear from our participants, how their Senior Activity Center has helped them foster their independence.

At all our centers, each month, we have trained caseworkers to help our members with services that keep them healthy, independent and safe in their own homes.

There's a wide variety of activities, entertainment and outings and everything is optional...



Fitness & Health

Games, cards & bingo

Live music and weekly entertainment

Arts & Crafts

Current Events

Book Club

Community service projects

Cooking demonstrations

• Information Sessions on Senior needs and safety

Holiday & Birthday Celebrations



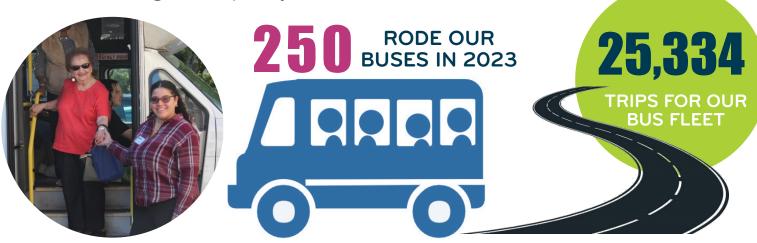
SENIOR ACTIVITY CENTERS

TOGETHER, WE THRIVE!

3444+10% vs. 2022 MEMBERS IN 2023



Transportation to these centers is crucial as without it, many Seniors could not attend and would not reap the benefits of this service. The buses provide a lifeline for Seniors, ensuring safe transportation to our centers and enhancing their quality of life.



Thanks to a grant from the Mother Cabrini Health Foundation, in 2023, we introduced a new music program. Twice a month, a Music Therapist runs an immersive Music program at all of our Senior Activity Centers with an option to join in from home for those who are mostly homebound. Some of the many benefits of music include improved memory and focus, calming agitation and improving mood and increasing movement.



In 2023, we had three Senior Activity Centers

- Clarkstown/Pearl River
- Nyack
- Ramapo



In 4Q 2023, we were busy working on opening more Centers for 2024! 7

VOLUNTEERS!



years old, when most of his peers would be more likely to be a Meals on Wheels recipient, Art was a vital volunteer and a leader of our volunteer crew. In so many ways, he was the true epitome of a "good neighbor".

Art Manion 1938-2024

Our Home Delivered Meals Recipients have tremendous appreciation and regard for our volunteers and staff...

- 94% say "I look forward to the volunteer's arrival".
- 95% agree the volunteers are helpful.
- 100% agree "when I call Meals On Wheels the staff is friendly and helpful."
- Seeing these friendly volunteers every day is vital, as 62% of recipients report that in a typical week they rarely or never leave their home. 8

VOLUNTEERS!

WE ♥ OUR VOLUNTEERS

2023 COMMUNITY GROUP VOLUNTEERS

Abbott House

Another Step

ARC

BNI, Phoenix

Boy Scouts

Church of God Nyack

Girl Scouts

Hamaspik

Hudson Valley DPSO

Jawonio

Lekulam

Living Resources

Living Word Christian Fellowship

Nanuet Chamber of Commerce

Nanuet High School

New Concepts for Living

Ancient Order of Hibernians Pearl River North Rockland High School Key Club

NY Foundling

Rotary Club of Clarkstown

Rotary Club of Nanuet-West Nyack

Rotary Club of New City

Rotary Club of Nyack

Rotary Club of Pearl River

Rotary Club of Suffern

St. Dominic's

Tappan Zee High School

Town of Stony Point

Venture Together

"At some point in our lives, we're all going to need some help. Nice to pay it forward in the community that I live in. A smile and a kind word shared, goes a long way to making the world a better place.

2023 CORPORATE VOLUNTEERS

REGENERON



























DONATIONS & APPEALS

The gold standard in nonprofit fundraising is building a diversified funding base. This often includes a combination of small-dollar donors, major individual donors, fundraising events and business sponsorships. We count on individual donations from community members. We solicit donations and volunteers throughout the year with appeals by mail, email and social media.

FALL 2023 APPEAL

Our annual fall appeal focuses on *The Power of A Knock* and typically spotlights a Home Delivered Meals recipient. This year we featured Nanuet's own Mike Toto who also joined us a special speaker at our fall gala, Cornucopia.

+19%

DONATIONS FROM APPEALS WERE UP +19% IN 2023 VS. 2022

My Mother, passed away peacefully on August 2. She Iving Ividualer, pussed away peader any on August 2. Sviethad been receiving meals M-F for about a year from had been receiving meals M-F for about a year from Dear Meals on Wheels, you and I just wanted to express my gratitude and thanks. My Mom was a fiercely independent woman of 92 years and insisted on staying in her home. I live out of state, four hours away, so I was grateful that between MOW and the visiting nurse someone Getting her meal everyday was definitely the was always checking on her. highlight of her day, especially during the COVID lockdowns. She appreciated the occasional note from the children and would prepare bags of treats for a few of the delivery volunteers' children, whom she also looked forward to greeting each day. She ate the meals with gusto and I know they helped her to survive. They were a daily dose of nutrition. compassion and caring, and my family will be forever grateful. May God bless your organization and all its wonderful volunteers.

Meet Mike!



Born and raised in Rockland County, Mike is 95 years old and going strong. He is one of the

800+ Rockland Seniors who receives Meals on Wheels. As a diabetic, it is especially important for Mike to have medically tailored meals that help maintain his health. Mike has given so much to the community... Ambulance Corps, Little League, foster parent to many and more. That a community based organization can help him now, is only fitting. Everyday, one of our dedicated volunteers considers themselves lucky to get the delivery route that Mike is on. There's much to learn from him about life and our community. His motto is "Life Is Good". Being there to ensure this, is a proud moment for Meals on Wheels Rockland.

Feedback from Meal Recipients and their families goes a long way in helping us tell our story and the many ways our services touch lives and the community.

GRANTS

Grants can provide long-term, sustainable funding that enables non-profit organizations to grow both programming and infrastructure. For our organization, grants are a valuable resource to carry out projects or provide services we otherwise would not be able to deliver.

Catherine C. Reiley Charitable Foundation

- Eastwick College
- Emergency Food and Shelter Program
- Hagedorn Fund
- Hudson Gateway Realtor Foundation, Inc.
- JCC Rockland
- Meals on Wheels America
- Mother Cabrini Health Foundation
- Northeast Community Bank
- Pfizer, Inc.
- Related Affordable Foundation, Inc.
- Rockland Community Foundation
- Rotary Club of New City
- Stony Point Wawayanda Guild, INC.
- Veolia North America
- Village of Haverstraw



"What you do makes a difference, and you have to decide what kind of difference you want to make."

-Jane Goodall

AWARENESS & EVENTS

We work towards gaining increased awareness for our cause and mission. Our website, social media and press efforts go a long way to achieving this.



+45% VS. 2022

41.8K

REACH ON FACEBOOK VS. 2022

REACH ON **INSTAGRAM**

Reach 6 41.8K 1 45.1%

3-second views @ 2.1K ↑ 226.7% 276 ↑ 1.3K% 5.2K ↑ 57.6%

1-minute views 6 Content interactions 6

20h 36m ↑41k

VS. 2022

4K 3K

Reach breakdown 0 Jan 1, 2023 - Dec 31, 2023

Total

41,826 1 45.1%

From organic

32.341 ↑ 100%

From ads

0 0%

Boost content

741

VISITS ON FACEBOOK

Top content by reach

MEET MIKE! GIVE HIM A LIKE! Born an...

~ 4.4K **124** ♠ 15



Monday, October 23rd at 6:00pm is...

34



volunteers to deliver... Thu Dec 28, 4:00pm



See all content

grateful, you just ca

Thu Oct 26, 8:34am ₩ 60 VS. 2022

VISITS ON **INSTAGRAM**



107

A 8



~ 4.6K

10

AWARENESS & EVENTS

The series of events we host and promote throughout the year include memorable times for Seniors and efforts that aid in raising awareness and funds.

1 Q JAN • FEB • MAR

- Cocktails 4 Charity, Nyack Rotary
- March For Meals:
 - Dine Out & Give Back
 - Senior Walk
 - Community Champions Week



APR • MAY • JUN

- Volunteer Appreciation Week
- Annual Golf Outing
- Mother's Day TeaRRR Bill Fortune Run
- Volunteer Picnic
- Annual Board Meeting



JUL • AUG • SEP

- Senior Activity Centers Picnic
- Senior Activity Centers Boat Trip
- Theatre Night EventMOWA National Conference
- Jackie and Andrew Blinn 5K
- Senator Bill Webber Senior Fair



OCT • NOV • DEC

- Cornucopia Gala
- Senior Prom
- Thanksgiving Pie SaleBig Wheels Deliver Meals
- Subaru Share The Love
- Senior Activity Centers Holiday Party

COMMUNITY PARNTER



We use our assets and staff to serve with other community partners like Rockland Community Against Hunger to help support food pantries with food recovery. RCAH is a collaboration of food pantries, meal programs and County

agencies working together. Since the pandemic, the RCAH Collaborative has recovered and distributed over 3 million pounds of good, nutritious food! Founded in 2011, RCAH supports over 40 food pantries & meal programs in Rockland County. Our Mission is simple: To do everything we can to make sure no one in Rockland County goes hungry.

We have a cherished partnership with Eisai and Cancer Care to provide services to people living with cancer and their Families. This includes meals that are integral to patient recovery, referrals from our caseworkers and the organizing of caring cards and crafts for meal recipients.



RELATED AFFORDABLE

FOUNDATION





Foundation, a charitable organization committed to enriching the lives of



affordable housing residents & breaking the generational cycle of poverty, rose to action providing a grant to help these displaced Seniors. Thanks to Related Affordable Foundation, we were able to make and deliver over 5,000 meals to these seniors in their time of need.

CONTRACT FOOD SERVICES

Contract Meals are imperative as we strive for self sustainability. And, as many of our contract meal clients are also charitable organizations in need of fair pricing and quality service we are also helping our community to provide nutrition in congregate settings.

We prepare over 164,000 nutritious medically tailored meals for homebound seniors a year. However, that is not all we have to offer. We have a 2,600 square foot commissary and a kitchen staff ready, willing and able to do more. Therefore, we are offering our culinary services to others in the metro area. We have a wide range of institutions that contract us to provide a variety of meal options such as organizations serving:

- Developmentally Disabled
- Family Shelters
- Warming Centers
- Rehabilitation Facilities
- Day Cares
- Community Centers
- Organizations needing meals for retail

"Meals on Wheels of Rockland has been providing hot dinners and fresh lunches (as needed) to the Warming Center for over five years now. Originally Family Style, MOW was able to quickly transition to flash frozen when COVID broke out in 2020. The food was so delicious and the flexibility of giving our guests a variety of meals was so great, that we continue to provide flash frozen today! You can rely on MOW to respond to your needs and at a budget-friendly price!"

-Daniel M. Eudene, Executive Director, Catholic Charities Community Services of Rockland "What I love about providing Meals on Wheels for the individuals at our Fisher Group Home is each meal, regardless of someone's dietary restrictions, is heart healthy, nutrient dense, and prepared fresh daily. When feeding individuals as a group, it's often hard to accommodate everyone's individuals needs and by using MOW we are able to do just that."

-Carissa Seidenfrau, RN, Registered Dietician Jawonio



FINANCIALS

MEALS ON WHEELS PROGRAMS AND SERVICES OF ROCKLAND, INC.

Statements of Financial Position December 31, 2022 and 2021

	2022		2021
ASSETS			
Cash	\$ 244,944	\$	408,988
Cash - endowment	125,877		119,816
Restricted cash	9,387		8,072
Security and equipment deposits	20,000		24,080
Investments	1,365,563		1,529,639
Contracts receivable	363,390		209,812
Accounts receivable	161,599		80,287
Inventory	86,927		32,481
Prepaid expenses and other	13,655		13,912
Total current assets	2,391,342		2,427,087
Building and equipment (net of depreciation)	 1,372,388	_	1,766,090
Total assets	\$ 3,763,730	\$	4,193,177
	_		
LIABILITIES AND NET ASSETS			
Accounts payable	\$ 182,018	\$	96,787
Accrued expenses	98,674		91,546
Current portion of mortgage payable	109,256		716,253
Deferred revenue	100,000		75,000
Total current liabilities	489,948		979,586
Mortgage payable	204,277	_	302,641
Total liabilities	694,225		1,282,227
Net Assets			
Without donor restrictions			
Operating fund	1,875,386		2,094,734
Net investment in building	800,408		375,206
Net investment in equipment	258,447		313,122
Board designated - endowment	125,877		119,816
	3,060,118	_	2,902,878
With donor restrictions			•
Senior centers	9,387	_	8,072
Total net assets	3,069,505		2,910,950
Total liabilities and net assets	\$ 3,763,730	\$	4,193,177

FINANCIALS

MEALS ON WHEELS PROGRAMS AND SERVICES OF ROCKLAND, INC.

Statement of Activities
Year Ended December 31, 2022

Contributions - general 543,095 6,000 549,095 - 549,095 - 549,095 - - 1,550 1,5 Contributions - in-kind 541,990 - 541,990	
REVENUES Fees and grants - governmental agencies \$ 1,473,439 \$ - \$ 1,473,439 \$ - \$ 1,473,439 Fees and grants - non governmental agencies 186,369 - 186,369	<u>:</u>
Fees and grants - governmental agencies \$ 1,473,439 \$ - \$ 1,473,439 \$ - \$ 1,473,439 Fees and grants - non governmental agencies 186,369 - 186,369 - 186,369 - 186,369 Program service fees 1,457,797 - 82,58 - 82,5957 - 82,58 - 82,5957 - 82,58 - 82,5957 - 82,58 - 82,5957 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 - 82,58 <th><u> </u></th>	<u> </u>
Fees and grants - non governmental agencies 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 186,369 - 1,457,797 - 1,857 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 217,276 - 217,276 - 217,276 - 217,276 - 217,276 - (85,682) - <t< td=""><td></td></t<>	
Program service fees 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 1,457,797 - 38,122 - 38,122 - 38,122 - 38,122 - 38,122 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 217,276 - 217,	
Contributions through United Way 38,122 - 38,122 - 38,122 - 38,122 - 38,122 - 38,122 - 38,122 - 38,122 - 38,122 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 217,276 -<	
Contributions received from participants 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 82,957 - 217,276 - 217,27	
Special events revenue 217,276 - 217,276 - 217,276 - 217,276 - 217,276 - (85,682) - (85,682) - (85,682) - (85,682) - (85,682) - 549,095 - 549,095 - 549,095 - 549,095 - 549,095 - 1,550 1,5 Contributions - senior centers - - - - 1,550 1,5 Contributions - in-kind 541,990 - 541,990 - 541,990 - 541,990	
Special events expense (85,682) - (85,682) - (85,682) - (85,682) - 549,095 - 549,095 - 549,095 - 549,095 - 549,095 - 1,550 1,5 Contributions - senior centers - - - - 1,550 1,5 Contributions - in-kind 541,990 - 541,990 - 541,990 -	
Contributions - general 543,095 6,000 549,095 - 549,095 - 549,095 - - 1,550 1,5 Contributions - in-kind 541,990 - 541,990	•
Contributions - senior centers - - - 1,550 1,5 Contributions - in-kind 541,990 - 541,990 <	,682)
Contributions - in-kind 541,990 - 541,990 - 541,9	
·	,550
Other income 18,440 - 18,440 - 18,4	990
	,440
Interest income - 61 61 -	61
Net assets released from restrictions 235 - 235 (235)	-
Total revenues 4,474,038 6,061 4,480,099 1,315 4,481,4	414
EXPENSES	
Program services	
Senior centers 784,550 - 784,550 - 784,5	550
Homebound 2,905,458 - 2,905,458 - 2,905,4	-
Other programs 176,531 - 176,531 - 176,5	•
Total program expenses 3,866,539 - 3,866,539 - 3,866,539	
General and administrative 491,430 - 491,430 - 491,4	430
Fundraising 117,157 - 117,157 - 117,1	•
Total expenses 4,475,126 - 4,475,126 - 4,475,1	
Change in operating activities (1,088) 6,061 4,973 1,315 6,2	,288
NON OPERATING ACTIVITIES	
Investment loss (189,075) - (189,075) - (189,075)	075)
Realized gain on partial sale of building 341,342 - 341,342 - 341,342	
Total nonoperating activities 152,267 - 152,267 - 152,267	
	201
Change in net assets 151,179 6,061 157,240 1,315 158,5	,555
Net assets, beginning <u>2,783,062</u> 119,816 2,902,878 8,072 2,910,9	,950
Net assets, ending <u>\$ 2,934,241</u> <u>\$ 125,877</u> <u>\$ 3,060,118</u> <u>\$ 9,387</u> <u>\$ 3,069,5</u>	,505

FINANCIALS

MEALS ON WHEELS PROGRAMS AND SERVICES OF ROCKLAND, INC.

Statement of Activities
Year Ended December 31, 2021

	Without Donor Restrictions				
	Board		With Donor	2021	
	Undesignated	Designated	Total	Restrictions	Total
REVENUES					
Fees and grants from governmental agencies	\$ 1,075,494	\$ -	\$ 1,075, 494	\$ -	\$ 1,075,49 4
Fees and grants - non-governmental agencies	191,929	-	191,929	-	191,929
Program service fees	597,039	-	597,039	_	597,039
Contributions through United Way	15,504	-	15,504	-	15,504
Contributions received from participants	85,667	-	85,667	-	85,667
Special events revenue	226,374	-	226,374	-	226,374
Special events expense	(75,175)	-	(75,175)	-	(75,175)
Contributions - general	1,785,118	6,000	1,791,118	-	1,791,118
Contributions - senior centers	-	-	-	1,004	1,004
Contributions - in-kind	487,230	-	487,230	-	487,230
Other income	2,681	-	2,681	_	2,681
Interest income	-	58	58	-	58
Net assets released from restrictions	254		254_	(254)	
Total revenues	4,392,115	6,058	4,398,173	750	4,398,923
EXPENSES					
Program services					
Senior centers	529,437	_	529,437	_	529,437
Homebound	2,140,243	-	2,140,243	-	2,140,243
Other programs	110,850	-	110,850	-	110,850
Total program expenses	2,780,530		2,780,530		2,780,530
General and administrative	561,473	-	561,473	-	561,473
Fundraising	128,722		128,722		128,722
Total expenses	3,470,725		3,470,725	_	3,470,725
Change in operating activities	921,390	6,058	927,448	750	928,198
NON OPERATING ACTIVITIES					
Investment Income	29,640		29,640		29,640
Change in net assets	951,030	6,058	957,088	750	957,838
Net assets, beginning	1,832,032	113,758	1,945,790	7,322	1,953,112
Net assets, ending	\$ 2,783,062	\$ 119,816	\$ 2,902,878	\$ 8,072	\$ 2,910,950

BOARD OF DIRECTORS

FALL 2023 BOARD OF DIRECTORS

Kevin Hardy, President and CEO



Raja Amar Lisa Arrigo **Rob Burns** Rebecca Day **Howard Dean Barry Dorfman** Lou Dretchen **Kevin Francis** Raymond Francis Fern Gottlieb Michael Guarnieri Jessica Kiely Marie Lorenz Cheryl Mallon Angela McDonnell Noreen Myers-Wright Ryan O'Gorman Steve Porath Rene Rodriguez Stanley Schwarz Dana Stilley Ralph Travaglini

KEEP UP WITH US

MEALS ON WHEELS ROCKLAND 121 WEST NYACK ROAD NANUET, NY 10954



845.624.6325





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Meals on Wheels Programs & Services of Rockland



@mowrockland



Meals on Wheels Rockland



@mealsonwheelsrockland6799













Scan the QR code or go to You Tube and type in "Meals on Wheels Rockland, What We Do"













